

CYBER LIABILITY QUESTIONNAIRE (Only Required for limits of \$500k+)

Please answer all questions. For Yes/No questions, circle or check the appropriate response. For multi-factor authentication (MFA) questions, N/A is available where applicable - please provide additional explanation for any N/A responses.

1. Have you, at any time during the past 36 months, experienced a cyber incident (hacking, intrusion, malware infection, fraud loss, breach of personal information, extortion, etc.) that cost you more than \$10,000 (in terms of lost business, internal time and labor, external costs, etc.) or experienced a lawsuit or other formal dispute (with either a private party or government agency) arising from a cyber incident? ☐ Yes ☐ No

2. Do you collect, process or store more than 250,000 unique personal, health, or credit card information records? ☐ Yes ☐ No

3. Does the Applicant (or any other person or organization proposed for this insurance) have knowledge of any act, error, or omission which might give rise to a claim(s) under the proposed policy? If yes, please provide details below. ☐ Yes ☐ No

Details (if yes):

4. Does the Applicant require multi-factor authentication (MFA) for any of the following? (At least one is required): ☐ Yes ☐ No

Yes No N/A*

- | | | | |
|---|--------------------------|--------------------------|--------------------------|
| a. Remote access to the applicant's network | ☐ | ☐ | ☐ |
| b. Access to web-based email | ☐ | ☐ | ☐ |
| c. Access to privileged user accounts | ☐ | ☐ | ☐ |

* Please provide additional information for any 'N/A' responses to MFA questions above.

N/A explanation:

5. Does the Applicant back up business-critical data using offline or cloud-based backups on a monthly (or more frequent) basis? ☐ Yes ☐ No

6. Does the Applicant verify any change to account details or payment instructions (including ACH payments, account and routing numbers, or wiring instructions) with the requestor via a separate means of communication before implementing any changes? ☐ Yes ☐ No

7. Does the Applicant utilize a detection and response system (EDR, MDR, XDR)? ☐ Yes ☐ No

8. Does the Applicant utilize a secure email gateway solution (SEG)? ☐ Yes ☐ No

9. Does the Applicant require email phishing training for all employees? ☐ Yes ☐ No

10. Does the Applicant have a patch management process to test and deploy software patches within thirty (30) days of release? ☐ Yes ☐ No